



**Cambridge Assessment  
International Education**



# University recognition worldwide

Guide to the recognition  
and acceptance of  
Cambridge qualifications

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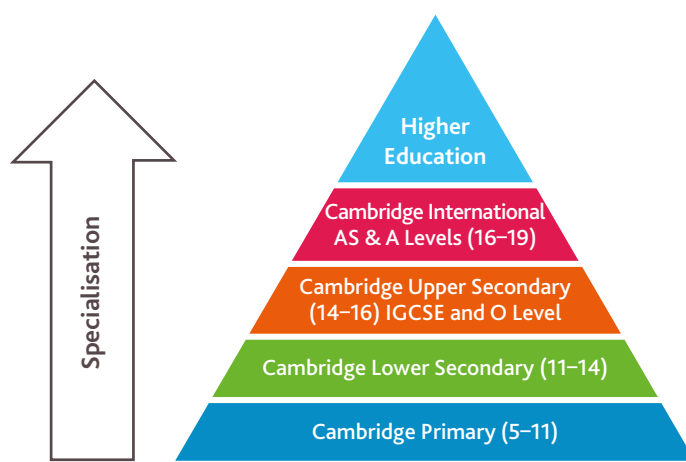
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# University recognition worldwide

Cambridge qualifications are accepted by universities all around the world. Many universities have sent us official statements confirming their entry policies, and you can find examples from some of the most popular destination countries for Cambridge students on the following pages. For full details of all the official statements listed and many others, check our recognition database at [www.cambridgeinternational.org/recognitionsearch](http://www.cambridgeinternational.org/recognitionsearch)

Many more universities than just those listed on the database will also be happy to accept Cambridge qualifications upon application as proof of your academic ability. However, before you apply to any institution, it is essential that you check the exact entry requirements for your selected course(s) on the university website and then check with the university's admissions office if you still have any queries. You will also need to be aware of any language requirements in addition to the academic entry standards.

It is very important to remember that university entry is always competitive so achieving the minimum entry requirements is not a guarantee of admission; the higher your grades and the stronger your application documents, the better your chance of being accepted on your chosen course.



## About us

Cambridge Assessment International Education prepares school students for life, helping them develop an informed curiosity and a lasting passion for learning. We are part of the University of Cambridge.

Our Cambridge Pathway gives students a clear path for educational success from age 5 to 19. Schools can shape the curriculum around how they want students to learn – with a wide range of subjects and flexible ways to offer them. It helps students discover new abilities and a wider world, and gives them the skills they need for life, so they can achieve at school, university and work.

Cambridge international education programmes and qualifications follow a student-centred approach and are a global passport to success in education, university and the workplace. Subject content is multicultural and a wide range of subjects is available, including many country-specific courses. Our global learning community of Cambridge schools, teachers and students brings people closer together to share best practice and ideas and drive excellence in education. Together with schools, we aim to develop Cambridge students who are confident, responsible, reflective, innovative and engaged.

# Recognition in Asia

Recognition of Cambridge qualifications is growing fast throughout Asia, where they are well known. It is important to carefully check the entry requirements and admissions processes well ahead of making an application, as university admission procedures and entry tests can vary widely across countries or states in this region. This section gives some examples of countries that welcome students holding Cambridge qualifications.

## India

Cambridge qualifications have long been recognised by the Association of Indian Universities (AIU) [www.aiu.ac.in](http://www.aiu.ac.in) and this information is available in the *Equivalence of Foreign Degrees* document published by AIU. Universities and colleges in India follow the equivalence requirements laid down by AIU.

For courses in humanities, liberal arts and sciences, typical eligibility requirements are three Cambridge International A Levels. However, for some courses two Cambridge International A Levels are sufficient. For engineering and medicine, subject-specific requirements are decided by regulatory councils and common entrance exam bodies, and generally require more than three Cambridge International A Levels. You need to meet the same eligibility requirements as students applying with national qualifications.

Institutions are free to set separate eligibility conditions that are over and above equivalence requirements. Admission to courses can be competitive where institutions have limited numbers of places available. You should ensure that your choice of Cambridge International A Level

subjects is suitable for your intended degree course, especially if you have a specific career path in mind and plan to apply to a wide range of universities to maximise chances of acceptance.

*Destination India: Using Your Cambridge Qualifications to Study in India* is available on our website.

## Pakistan

The Inter Board Committee of Chairmen (IBCC), Ministry of Education, decides and grants equivalence to foreign qualifications with corresponding Pakistani certificates.

It is absolutely essential to check information on admission criteria with the admissions office of the university you are applying to, as advertised entry requirements can change.

For further information, please refer to *Destination Pakistan: Where Will a Cambridge Qualification Take You? Guide to the Recognition and Acceptance of Cambridge Qualifications in Pakistan* or see the IBCC website: [www.ibcc.edu.pk](http://www.ibcc.edu.pk)

### Association of Indian Universities

Minimum two or three passes at Cambridge International A Level has been equated with Grade 12 of an Indian exam board.

- Students need to complete a minimum of 12 years of schooling.
- Subject-specific eligibility is decided by admitting universities as per their existing rules, and in case of professional examinations as per the conditions laid down by the respective councils.
- For entry to medicine, students are required to have studied the subject of English at AS Level.
- No other subjects at AS Level are acceptable.

This recognition statement and others from India can be found on the recognition database (see below right).

### Inter Board Committee of Chairmen

The Inter Board Committee of Chairmen (IBCC), Ministry of Education, states that Cambridge O Level/IGCSE and International A Level and 12/13 years of schooling is considered equivalent to Higher Secondary School Certificate (HSSC/Intermediate), subject to meeting the specified requirements of the four individual groups: Pre-Medical Group, Pre-Engineering Group, General Science Group or Humanities Group. Further information is available on the IBCC website at [www.ibcc.edu.pk](http://www.ibcc.edu.pk) or from one of the four offices: Lahore, Karachi, Peshawar, Quetta.

This recognition statement and others from Pakistan can be found on the recognition database (see below).

## Hong Kong

Cambridge qualifications are well known by universities in Hong Kong. Minimum requirements for application are often three A Level passes or two A Level plus two AS Level passes (Grade E and above). Some universities may accept five or six Cambridge IGCSE grades as equivalent to one A Level or two AS Level results.

Universities will also require proof of English language or Chinese language ability; Cambridge IGCSE English Language or English Literature are accepted as proof of ability at some universities. Cambridge International A Levels may be awarded advanced credit at most universities in Hong Kong.

Application processes and deadlines for each type of application – advance/fast track, main or late – can vary, so you are advised to check deadline dates for the individual universities you wish to apply to. Different departments consider applications on a rolling basis, so you are encouraged to submit your applications at the earliest opportunity.



### University of Hong Kong

For applicants who have completed the entire GCE A Level curriculum: Grade E in three GCE Advanced Level subjects, not including any language subjects in English/Chinese. For applicants who have completed GCE AS Level only: Grade B in three GCE Advanced Subsidiary Level subjects, not including any language subjects in English/Chinese.

Advanced Standing:

- Students who have passed the HKU University Entrance Requirements (UER) for Cambridge International A Levels following a seven-year secondary curriculum may be granted Advanced Standing up to a maximum of 60 credit units (a full academic year). Within these 60 credit units, students may be granted 12 credit units from the Common Core (provided that students still take at least one Common Core course in each of the four Areas of Inquiry), plus six credit units from Core University English, plus six credit units from Chinese. Advanced Standing for discipline-based courses are at the discretion of the Faculty.
- Students who have similarly passed the UER for Cambridge International A Levels but following a six-year secondary curriculum will not be granted Advanced Standing under this blanket waiver, but will be dealt with on a case-by-case basis by the Faculty. Advanced Standing granted on a case-by-case basis should not exceed the limit of 60 credits as spelled out above.
- Details of the Advanced Standing to be granted will be determined by the University on a case-by-case basis, depending on the student's background and achievements, the degree to which they have been admitted, and the courses that may be selected within that degree curriculum.

This recognition statement and others from Hong Kong can be found on the recognition database (see below).

## China

In mainland China, universities offering English-taught programmes will accept Cambridge International A Level as equivalent to UK A Level for international application use (non-Chinese passport holder). Two to three A Level subjects are normally required with different subjects specified. In some universities, two AS Levels or three IGCSEs could be seen as equivalent to one A Level. For Chinese-taught programmes, HSK or A Level in Chinese will be required in application documents or interview sessions to prove language ability in Chinese.



### **University of International Business and Economics (UIBE)**

The University of International Business and Economics (UIBE) accepts Cambridge International A Levels, AS Levels and GCSE/IGCSE/O Levels for entry purposes.

The University will take two AS Levels or three IGCSEs as equivalent to one A Level grade but not for all three A Level subjects for admission use. For minimum admission entry use, two A Levels plus two AS Levels or six IGCSEs plus one A Level plus two AS Levels will be considered.

Students from English-speaking countries do not need to prove language proficiency with an English A Level grade. For minimum admission entry use, one A Level plus two AS Levels or one A Level plus three IGCSEs will be considered. Scholarship application and credit transfer requires that applicants provide A Level grades.

This recognition statement and others from China can be found on the recognition database (see below).

## Singapore

Singapore remains an important destination for higher education, particularly with students from the Asia-Pacific region. Cambridge qualifications are widely accepted in Singapore but university entrance to the autonomous universities is highly competitive as places are extremely limited. International students (i.e. students not holding Singapore–Cambridge A Levels) usually make up a maximum of 15 per cent of the cohort.

Due to the volume of applications, a good pass in at least three A Level subjects is required for you to submit an application. Many applicants submit good passes for four or more A Level subjects for the universities' consideration. For some universities, you may also need to present SAT scores. As all the programmes are delivered in English, IELTS/TOEFL may also be required, depending on the courses applied for.

You must apply directly to the university of your choice. University applications open in October but deadlines vary (late February–April). Limited scholarships may be available for international students.

Due to the fact that Singapore–Cambridge A Levels are the national examinations, Cambridge International A Levels are not commonly offered by private schools in Singapore, meaning that local progression rarely occurs. However, Singapore is an important destination market, particularly given the expansion in the number of public universities and their rising status in the global university rankings. The Times Higher Education 2017 ranking confirmed the National



University of Singapore (NUS) as the number one university in Asia and Nanyang Technological University (NTU) as number four. These two universities offer courses in a wide range of subjects to their student populations of over 30,000 each.

Polytechnic universities and Junior colleges generally accept Cambridge IGCSEs but this is dependent on availability and demand. The entry route to the three-year polytechnic courses is generally with the Singapore–Cambridge GCE O Level/IGCSE qualifications (secondary education). Polytechnics seek to train students with relevant and specific skills for the workplace.

### National University of Singapore

The National University of Singapore welcomes applications from students holding a good pass in at least three Cambridge International A Levels. Many applicants submit good passes in four or more A Levels for their consideration. A total of all subject grades in two sittings taken within 12 months of each other will be allowed.

Please refer to their website for further details:

[www.nus.edu.sg/oam/apply-to-nus/international-qualifications/admissions-requirements/international-a-levels](http://www.nus.edu.sg/oam/apply-to-nus/international-qualifications/admissions-requirements/international-a-levels)

This recognition statement and others from Singapore can be found on the recognition database (see below).

## Japan

In April 2016 the Ministry of Education, Culture, Sports, Science and Technology – Japan (MEXT) published a new policy confirming that Cambridge International AS & A Levels are equivalent to the national high school graduation certificates for admission to universities in Japan. This applies to Japanese and international students aged over 18. Following the publication of this new policy, more Japanese universities recognise Cambridge qualifications including IGCSE/AS/A Levels for admission use.

For English-taught degree programmes in particular, two or three A Level subjects with passing Grade E or above will usually be accepted as a minimum entry requirement. In some universities, two AS Levels are considered equivalent to one A Level. For language ability, applicants with IGCSE English grade C or A Level do not always need to submit further documents to prove their English language level. However, you may be required to attend online or face-to-face interviews to prove that your English language ability is sufficient for degree study. Outstanding A Level applicants will also have good scholarship opportunities in some Japanese universities. Please always refer to the details on individual university websites.



### Nagoya University

Nagoya University welcomes students with Cambridge International A Levels. Cambridge International A Level is accepted as equivalent to UK A Level on a grade-for-grade basis. Cambridge International A Levels are linear and therefore retakes are only allowed for the whole subject. They are seen to provide a reliable measure of a student's knowledge and skills in the subject studied, are a reliable test of a student's problem-solving and critical thinking abilities and are reliable indicators of a student's performance.

Nagoya University welcomes all applicants from the Cambridge A Level curriculum to apply for their G30 International Program (English-taught programmes). Furthermore, students who have taken one of the following subjects will be exempt from submitting additional English standardised test scores:

- IGCSE English First Language (Grade C or above) or English Second Language (Grade B or above)
- GCE AS or A Level English (Grade E or above).

There are no minimum A Level subjects required, but three A Level subjects are highly preferred.

For more details on the programmes, visit their website and Admission page: <http://admissions.g30.nagoya-u.ac.jp/apply>

This recognition statement and others from Japan can be found on the recognition database (see below).



# Recognition in Europe

Formal recognition of Cambridge qualifications is fast gaining ground across this large and diverse region. Please note: admission policies and procedures can vary significantly depending on the country so be sure to research carefully before submitting an application.

Set out below are the general entry requirements for some of the most popular European study destinations. Policies for other European countries can be found on our recognition database.

## Germany

The Central Office for Foreign Education (*Zentralstelle für ausländisches Bildungswesen*, ZaB) of the Secretariat of the Standing Conference of German Ministers of Education and Cultural Affairs (*Kultusministerkonferenz*, KMK) is responsible for the assessment and recognition of foreign qualifications in Germany. The ZaB has issued the following recommendations regarding international AS & A Levels and meeting entrance requirements for undergraduate degree study in Germany:

General entrance requirements for International AS & A Levels comprise a total of four International AS & A Level subjects, **three of which must be at full A Level standard**.

The choice of four subjects **must** include the following:

### 1. A language

- A language at minimum AS Level is a **general** entrance requirement for study at Bachelor or undergraduate degree level and can be in any language, e.g. Arabic, Mandarin, Urdu, Hindi etc. An AS or A Level in Literature may be accepted in lieu; this decision lies with the individual university.

- In addition, universities may have specific language proficiency requirements (for example, in German or English) depending on the student's chosen field of study. You are advised to check with your chosen universities if you have any questions regarding language requirements.

### 2. Mathematics OR a natural science such as biology, chemistry or physics

For **Cambridge Pre-U**, the general entrance requirements are as follows:

- Three Cambridge Pre-U Principal Subjects (or an equivalent combination of A Levels and Cambridge Pre-U Principal Subjects) and one Cambridge Pre-U Short Course (or one Cambridge International AS Level).
- If offering the Cambridge Pre-U Diploma, Cambridge Pre-U Global Perspectives & Research (GPR) will be accepted in lieu of a GCE AS Level. GPR as a stand-alone qualification will not be accepted in lieu of a Cambridge Pre-U Principal Subject.

Applications are made either directly to your chosen university or through uni-assist. uni-assist, the University Application Service for international students, is responsible for the preliminary review of international university applications for over 180 member universities. Its main task is to determine that your application meets all general and specific requirements for your chosen course of study at your selected institution.

## Freie Universität Berlin

Freie Universität Berlin welcomes applicants with Cambridge International AS & A Levels and Cambridge Pre-U qualifications, provided all general and subject-specific requirements as determined by the Central Office for Foreign Education (*Zentralstelle für ausländisches Bildungswesen*), an institution of the Ministries of Education and Cultural Affairs, and the University itself have been met.

Details of general and subject-specific requirements can be found on the website of the Central Office for Foreign Education (ZAB of the KMK) here: <http://anabin.kmk.org> as well as on Cambridge International's recognition database under Germany, KMK – Conference of Ministers of Education and Cultural Affairs in the Federal Republic of Germany. Additional programme-specific admissions criteria as defined by Freie Universität Berlin might also apply.

Full details of courses offered by Freie Universität Berlin and their respective admissions criteria can be found on the University's website at [www.fu-berlin.de/en/studium/international/index.html](http://www.fu-berlin.de/en/studium/international/index.html)

Final decisions on applications rest with the individual institutions, not with uni-assist. uni-assist's website is full of helpful information on general entrance requirements, application procedures and deadlines. It also gives practical guidelines and tips so you can submit a successful application. Do take the time to explore uni-assist's website at [www.uni-assist.de/index\\_en.html](http://www.uni-assist.de/index_en.html)

As well as general entrance requirements, there are also subject-specific requirements. These differ depending on your chosen field of study. You can find out more about these requirements by visiting the ZaB's own database: *anabin* at <http://anabin.kmk.org>

This information is available in English on our recognition database under Germany. Copies of our bilingual factsheets, *Recognition of Cambridge International qualifications in Germany / Anerkennung der Cambridge International AS & A Level und Cambridge Pre-U Prüfungen in Deutschland*, can be downloaded at [www.cambridgeinternational.org/recognition](http://www.cambridgeinternational.org/recognition). Individual university websites also provide key information on their entry requirements.

## The Netherlands

Nuffic, the expertise and service centre for internationalisation in Dutch education, has issued the following recommendations regarding IGCSE, AS & A Level qualifications and entrance to higher education in the Netherlands:

- Admission to an undergraduate degree programme at a research university (*wetenschappelijk onderwijs*, WO) requires a Dutch VWO diploma or its equivalent. Three IGCSE subjects at Grade C or above plus three GCE Advanced Level (A Level) subjects at Grade E or above (a total of six **different** subjects) is considered comparable to a VWO diploma.

- Admission to higher professional education (*hogerberoepsopleiding*, HBO) requires the minimum of a HAVO diploma or its equivalent. Four IGCSE subjects at Grade C or above plus two GCE Advanced Subsidiary Level (AS Level) subjects at Grade E or above (a total of six **different** subjects) is considered comparable to a HAVO diploma.

You can find full details regarding the acceptance of IGCSEs and A Levels on the Nuffic website at [www.nuffic.nl/en/subjects/education-and-diplomas-united-kingdom](http://www.nuffic.nl/en/subjects/education-and-diplomas-united-kingdom)

Your chosen higher education institution (HEI) verifies whether you meet its educational and language requirements. Information on the selection criteria will be available through your chosen institution and/or selected study programme, so do check these carefully.

*Studielink* is the official registration and application portal for programmes at Dutch higher education institutions. The *Studielink* website, available at [www.studielink.nl](http://www.studielink.nl), provides step-by-step instructions on how to enrol.

**Please note:** you must check with your chosen institution whether you are required to register via *Studielink* as some institutions use a different method to register students from abroad.

The website *Study in Holland* at [www.studyinholland.nl](http://www.studyinholland.nl) is also worth a visit. It provides useful information on admission requirements, study programmes, tuition fees and much more.

Our recognition database holds information on the Dutch universities which have formally recognised Cambridge qualifications. Certain courses may have higher entry requirements, depending on the university. You are strongly advised to check all requirements before submitting an application. If you have any questions, contact the university concerned.

For more information on applying to universities in the Netherlands, see our brochure, *Destination Netherlands* and our website [www.cambridgeinternational.org/programmes-and-qualifications/recognition-and-acceptance/country/netherlands](http://www.cambridgeinternational.org/programmes-and-qualifications/recognition-and-acceptance/country/netherlands)

### University of Groningen

The University of Groningen welcomes applications from students holding Cambridge International A Levels and Cambridge IGCSEs. Students generally require three Cambridge IGCSEs at Grade C or above plus three Cambridge International A Levels (that is, six **different** subjects in total) to be considered for admission to undergraduate degree programmes. These requirements are comparable to the Dutch VWO diploma.

Meeting the minimum entry requirements does not automatically guarantee a place on your chosen degree programme. Entry requirements and selection procedures vary according to the programme, so it is important to check specific entry requirements. In addition, you must satisfy any specific subject or language requirements that may be prescribed for your selected programme.

Full details of minimum grade requirements, prerequisite subjects and specific language requirements can be found by checking the University website at [www.rug.nl/education/international-students/application-procedure](http://www.rug.nl/education/international-students/application-procedure). Alternatively, please contact the Admissions office directly.

# Recognition in Latin America

The recognition of Cambridge qualifications is growing in Latin America, where the AICE Diploma is a popular school-leaving qualification. Universities across the region are increasing their acceptance and recognition of Cambridge qualifications.

## Argentina

Cambridge qualifications are recognised at more than five higher education institutes, including Universidad de San Andrés, Universidad Argentina de la Empresa (UADE) and Universidad Austral.

A number of universities will accept applications if you possess the Cambridge AICE Diploma or Cambridge International AS & A Levels.

The minimum requirement for application to a university for students applying from Argentina is that you hold a *Bachillerato* (national school-leaving certificate). You must apply directly to the individual university through the admissions department.

If you are an international student applying to universities in Argentina, you must provide proof that you have completed your studies. Some universities may offer exemption from certain entry conditions if you can provide proof of Cambridge AICE Diploma completion.

Some universities give preferential entry requirements if you possess Cambridge qualifications, such as exemption from a subject in the entrance courses (taken between finishing school and starting university) and exemption from proof of English language ability. However, entry requirements vary between universities, and are made at the university's discretion, so you are advised to check



directly with the admissions department of each individual university you wish to apply to. For example, ITBA recognises individual Cambridge International A Levels (Maths, Chemistry or Physics only), with Grade C or above to exempt students from taking that subject in the entrance course; and a shorter course if you have achieved a Cambridge International AS Level with Grade C or above.

### Universidad Austral

Universidad Austral welcomes students who hold the Cambridge AICE Diploma. Additional requirements for admission, such as minimum points score, undertaking a research project and/or an interview may be requested.

A pass in Cambridge International AS or A Level Mathematics with a minimum of 80 points will exempt students from the Maths Foundation course, provided the student has obtained a general average of 7 in secondary school.

A pass in Physics at Cambridge International AS or A Level will exempt students from the Introduction to Engineering course.

This recognition statement and others from Argentina can be found on the recognition database (see below).

## Brazil

Recognition of Cambridge qualifications is starting to increase in Brazil. Currently, Fundação Instituto de Administração (FIA) is the only private university that formally states that they accept Cambridge qualifications. Brazilian students can apply to study in higher education institutions in Brazil, providing that they have a Certificado de Conclusão do Ensino Médio, which is proof that they have finished their compulsory primary and secondary education.

Higher education institutions in Brazil can specify their own selection process – two of the most popular admissions methods currently in place are the ENEM and the Vestibular.

The ENEM (National Examination of Secondary Education) is the test devised by the Ministry of Education, Brazil to grant school students access to the public or federal universities of the country and to private universities.

The ENEM has become the most important examination offered in Brazil and can be taken by any student about to graduate from high school or who has already completed their secondary school education.

The Vestibular examination is still used by many institutions in Brazil as an alternative to ENEM. This examination is used to evaluate the knowledge acquired by the student in their primary and secondary school education.

You have the opportunity to take the ENEM examination once a year in November. The following website provides more information and details of how to register:

<http://enem.inep.gov.br>. You should contact individual institutions directly to check the arrangements for Vestibular examinations.

All prospective international undergraduate students applying to study in Brazil must be able to prove their proficiency in Portuguese, to be able to study in the language and take the admissions examinations. This is assessed by the Certificado de Proficiência em Língua Portuguesa para Estrangeiros (CELPE-Bras). The CELPE-Bras is offered in Brazil and countries such as the US, Germany, Chile and Japan with the support of the Brazilian Ministry of International Relations (MRE). You can register for the CELPE-Bras online in February, March, August or September at <http://enem.inep.gov.br>.

You will also need to submit their academic transcripts to the Conselho Estadual de Educação, the educational institution located in each Brazilian state, which will authorise recognition of foreign education certificates.

You will need to obtain a visa to study in Brazil. You can do so through the Consulate General of Brazil (Consulado Geral Do Brazil) in your home country. Student visas are issued for one year and can be renewed. Visas usually take around two to three months to be processed.

### Fundação Instituto de Administração (FIA)

Fundação Instituto de Administração welcomes candidates who present three or more Cambridge International AS or A Levels with any grade. Applicants with these qualifications are exempt from the admission test and also automatically from the need to prove proficiency in English in any other way (TOEFL, for example).

This recognition statement can be found on the recognition database (see below).

# Recognition in the Middle East

Formal university recognition in the Middle East and North Africa (MENA) region is on the rise as the popularity of Cambridge qualifications continues to steadily grow. Examples of the recognition policies which we currently hold for key countries within the MENA region can be found below.

## Egypt

The Supreme Council of Universities is presided over by the Minister of Higher Education and is responsible for establishing the entrance requirements for both government and private universities. Admission requirements to first-cycle study programmes will vary depending on your choice of degree:

- Admission to an undergraduate degree programme generally requires:
  - **Eight IGCSEs** at minimum Grade C or Grade 4 or above plus one A Level at Grade D or above. An A level can be substituted by two AS Levels so eight IGCSEs and two AS Levels would also be acceptable.
- Admission to a medical or mathematical programme such as medicine, pharmacology, engineering or computer science (this is not an exhaustive list) requires:
  - **Seven IGCSEs** at minimum Grade C or Grade 4 or above plus two A levels at minimum Grade D or above. Please note: An A level can be substituted by two AS Levels.

Four AS Levels OR one A Level & two AS Levels (alongside the required 7 IGCSEs) are considered acceptable alternatives.

- Specific subjects may also be required for entry to faculties such as the Faculty of Medicine, Dentistry, Pharmacy, Physiotherapy, Engineering or Computer Science & Information. For Engineering, for example, mathematics plus either physics or chemistry are required; for Pharmacology, the required subjects are biology plus either chemistry or mathematics. You are advised to check with your chosen university before submitting an application.

All applicants must have successfully passed the Ministry of Education's examinations in Arabic, Religious Studies and Social Studies. Further information regarding these three examinations can be found at [www.moe.gov.eg/](http://www.moe.gov.eg/)

You must also provide proof of 12 years of full-time schooling.

### American University in Cairo (AUC)

The American University in Cairo (AUC) requires eight subjects for admission consideration. The following grades will satisfy the eight-subject requirement: Grade C or above at O Level, IGCSE or AS Level; Grade D or above at A Level. Subjects completed at both AS Level and A Level will not be double-counted; the highest grade only will be considered.

Please note:

- Preference will be given to applicants with excellent A Level and/or AS Level grades
- An O Level or IGCSE in Arabic as a foreign language will not be accepted as one of the eight eligible subjects

Applicants must submit all certificates to AUC. The University calculates eligibility using the highest eight scores. Copies with a fresh stamp (from the applicant's school or the British Council) are considered as official documents.

Applicants must also have completed a minimum of 12 years of schooling. Admission of IGCSE applicants who have completed less than 12 years of schooling is not guaranteed and is subject to University approval and available slots.

Full details of undergraduate programmes and applications procedures can be found at [www.aucegypt.edu/](http://www.aucegypt.edu/)

Questions concerning programs of study, entry requirements and application procedures should be addressed to the Office of Recruitment and Student Service Center at [enrolauc@aucegypt.edu](mailto:enrolauc@aucegypt.edu)

#### Transfer credits

The University grants transfer credits for A Level subjects with a minimum of a Grade B. The University does not grant transfer credit for subjects completed at AS, IGCSE or O Level.

Full details of transfer credits can be found at <http://catalog.aucegypt.edu/content.php?catoid=29&navoid=1459>

This recognition statement and others from Egypt can be found on the recognition database (see below left).

## Saudi Arabia

The Ministry of Education of the Kingdom of Saudi Arabia has set the following university entrance requirements:

The British GCSE certificate is equivalent to the General Secondary Education certificate of the Kingdom of Saudi Arabia, in accordance with the following options:

- eight GCSEs
- or
- five GCSEs plus one A Level
- or
- five GCSEs plus two AS Levels.

You must have achieved Grade C or above in each GCSE subject, and Grade D or above in each AS and/or A Level subject.

You must have completed the equivalent of 12 years of secondary schooling. Full-time attendance at school is required in all cases; correspondence learning will not be accepted in lieu.

### The University of Business and Technology (UBT)

The University of Business and Technology (UBT) values Cambridge qualifications for entry to higher education studies.

All candidates applying with Cambridge IGCSEs or AS/A Levels must meet one of the Ministry of Education's requirements for equivalency listed below:

- eight IGCSE (O Level) subjects with minimum of Grade C
- five IGCSE (O Level) subjects with a minimum of Grade C plus two AS subjects with a minimum of Grade D
- five IGCSE (O Level) subjects with a minimum of Grade C plus one A Level subject with a minimum of Grade D.

In addition, candidates applying with Cambridge qualifications must have completed a minimum of 12 years of education and provide a certificate/letter from their school as evidence. All other requirements for entry to the UBT must also be fulfilled.

Full details of UBT's undergraduate programmes and how to apply can be found on their website at [www.ubt.edu.sa](http://www.ubt.edu.sa)

This recognition statement and others from Saudi Arabia can be found on the recognition database (see below).

## United Arab Emirates

The United Arab Emirates Ministry of Education has set the following university entrance requirements:

1. You must have completed 12 years of schooling if you wish to be considered for admission to UAE institutions of higher education.
2. You must have achieved a **Grade C or above** in a minimum of **five** subjects at IGCSE or O Level **plus two** subjects at GCE Advanced Subsidiary (AS) Level.
3. Subject-specific requirements for certain courses may also apply. You are strongly advised to check with your chosen university before submitting an application.
4. Certificates with foreign qualifications must be attested by either the UAE Ministry of Education, or by the relevant regional education zone (for example, KHDA in Dubai) before they will be accepted. Universities will

### Middlesex University Dubai

Middlesex University Dubai welcomes applicants with Cambridge qualifications. The University has over 3000 students from more than 100 different nationalities and offers the International Foundation Programme (IFP) along with a wide variety of degree programmes, including Business, HR, Marketing, Psychology, International Tourism Management, Law, Computer Systems Engineering and Accounting & Finance.

Entry requirements for undergraduate study vary depending on the individual programme. Students can check the entry requirements for their selected course(s) at [www.mdx.ac.ae/courses](http://www.mdx.ac.ae/courses). Alternatively, students can contact the University's Admissions Department at [admissions@mdx.ac.ae](mailto:admissions@mdx.ac.ae), who will be able to answer any questions students may have.

A certificate with Cambridge IGCSE First Language English or Cambridge IGCSE English as a Second Language or Cambridge GCE O Level in English Language, at Grade C or above, will meet the University's proficiency requirements.

To find out more about Middlesex University Dubai, visit the University's website at [www.mdx.ac.ae](http://www.mdx.ac.ae). You can also follow Middlesex University Dubai on social media. Please check our recognition database for full details.

This recognition statement and others from the United Arab Emirates can be found on the recognition database (see below).

instruct you as to the correct procedures to follow to meet this requirement. If you have any questions regarding your application, contact the university concerned.

Please note: for Cambridge certificates issued outside the UAE, we can provide a certifying statement of results which has been authenticated by the Foreign and Commonwealth Office as set out in the Hague Agreement. The application form to obtain this certificate can be found on our website at [www.cambridgeinternational.org/images/89114-certifying-statement-application-results-and-certificates-form-7.pdf](http://www.cambridgeinternational.org/images/89114-certifying-statement-application-results-and-certificates-form-7.pdf), or by searching for 'Certifying Statement of Results' on our website.

#### 5. Please note:

- The above grades are the minimum admission requirements; institutions can set higher standards at their own discretion.

- Arabic and Islamic Studies are compulsory for entrance for undergraduate studies in the UAE. Achievements at IGCSE/O Level or AS or A Level will not be accepted in lieu. You must sit the Ministry of Education's examinations in these two subjects. You can find further information at [www.moe.gov.ae](http://www.moe.gov.ae)
- UAE high school graduates wishing to pursue an undergraduate degree programme at UAE University, Zayed University or the Higher Colleges of Technology (HCT), and higher diploma programmes at HCT must provide evidence of their proficiency in English. Details of the approved English language tests can be found on the universities' websites. You should check with your chosen institutions if you have any questions regarding language or subject-specific requirements.

### American University of Sharjah

To be considered for admission to an undergraduate degree programme with Cambridge qualifications at the American University of Sharjah, applicants must present:

- a minimum of eight different subjects chosen from Cambridge IGCSE, Cambridge O Level and/or Cambridge International AS & A Level.
- Four of these subjects must be offered at Grade B or above; the four remaining must be at Grade C or above.
- The subjects studied must be from at least four different subject groups (mathematics, the sciences, the humanities etc.).

Only subjects classified as academic by AUS (including arts and the creativity subject group) will be considered for admission. Mathematics is compulsory to major in science and should be offered with other science subjects. Please note: If students have any questions regarding the eligibility of their chosen subjects, they should contact AUS directly.

Priority regarding acceptance and the selection of majors will be given to applicants who:

- have completed at least 12 years of schooling
- provide an official letter from their school giving the final year of completed study
- have achievements in Cambridge International AS Levels and/or Cambridge International A Levels
- have achieved the highest grades in their exams.

Please note:

- All applicants are required to present proof of their English proficiency (iBT 80, iTP 550, IELTS 6.5). Further information on AUS's English proficiency requirements can be found on its website at [www.aus.edu/academic-requirements](http://www.aus.edu/academic-requirements)
- Various placement tests are also required by the different majors. Placement tests are compulsory and vary, depending on the student's chosen major.

Full details of AUS's undergraduate degree programmes, entry requirements (including those for English language) and placement tests for majors can be found on the University's website at <https://www.aus.edu>. Students who have questions regarding their application, or selected courses, should contact AUS directly.

This recognition statement and others from the United Arab Emirates can be found on the recognition database (see below).

# Recognition in North America

## USA

Universities and colleges across the USA, including all Ivy League universities, welcome students with Cambridge qualifications.

Colleges and universities generally require a minimum of AS or A Levels for admission, but some colleges will accept Cambridge IGCSEs and O Levels as meeting entry requirements. Some institutions and credential evaluators may consider five Cambridge IGCSE or O Level qualifications with passes at Grade C or higher to be equivalent to a high school diploma.

Some colleges and universities accept applications through the Common Application ([www.commonapp.org](http://www.commonapp.org)). Others, primarily public universities and university systems, have their own application process which requires you to submit applications to the university directly. There is no limit to the number of institutions you can apply to. In addition to the application form, an academic transcript, one or two teacher recommendation letters, a personal statement essay, a college counsellor or a secondary school report, a list of extracurricular activities, and standardised testing scores – either SAT or ACT – are required. Some universities may additionally require essays, recommendations, or portfolios. Some colleges and universities may consider academic achievement or standardised testing scores for scholarships, some of which are available to overseas students.

Cambridge International AS & A Level qualifications may be eligible for advanced standing or credit at universities that accept them. We recommend you check your eligibility with the university directly.

There are a number of admissions dates and paths:

- Rolling admissions – applications open around October and close in May. Universities receive and make application decisions throughout the year. Many public universities have rolling admissions and close applications after 1 May.
- Early decision – typically October and November deadlines, decision by mid-December and is binding. If you are accepted for this round, you must withdraw all other applications and commit to this college or university. You and the school sign an Early Decision agreement at the time of application.
- Early action – typically October or November deadlines, decision by mid-December and is not binding. You can apply to other universities for later deadlines and make a decision later in the year.
- Regular decision – typically early January to February deadlines, decision by the end of March and is not binding. You have the month of April to decide between offers and commit to a university by 1 May.
- Waitlist – you are placed on a waitlist and may hear a decision on admission after 1 May. Admission from the waitlist to a desired university is not guaranteed.
- Transfer – if you are transferring between universities or from community college to university you must check individual transfer deadlines.
- Community college enrolment is typically more flexible and rolling throughout the year.

For more information on applying to university in the USA, please see our brochure *Destination USA: Using Your Cambridge Qualifications to Study in the US*.

### Arizona State University

Arizona State University recognises Cambridge International AS & A Levels for matriculation purposes. A maximum of 6 to 10 credits can be awarded for grades ranging from E or above, depending on the subject. AS Levels at Grade E or above will receive a maximum of 3 or 4 credits (with the exception of Chinese which receives 5 credits). All AS Level English courses are now recognised for placement into ENG 105 and 3 elective credits. All A Level English courses are recognised for placement into ENG 105 and 6 elective credits.

This recognition statement and others from the USA can be found on the recognition database (see below).



## Canada

Universities and colleges across Canada welcome students with Cambridge qualifications. There is no federal ministry of education responsible for admissions; instead, each of the 10 provinces and three territories holds responsibility for their own universities and admissions procedures. If you are applying to universities in Alberta, Ontario and British Columbia, you may apply through a common electronic application for the province. Applications to universities in other provinces are made to the university admissions office directly.

If you possess at least four AS Levels and/or at least two A Level qualifications you are eligible to apply to Canadian universities. More competitive courses may require additional qualifications at higher grades. Colleges may accept Cambridge IGCSE/Cambridge O Level as meeting entry requirements. You may be eligible for advanced standing credit. All Canadian universities have language proficiency requirements in English or French. In addition to language requirements, you need to consult requirements for international student entry by institution. We strongly recommend that you check the entry and language requirements of your chosen course of study before submitting an application.

Canadian universities will typically offer a Conditional Letter of Admission with certain conditions to meet in order to be awarded a place. These conditions usually include maintaining the academic average and successfully completing and graduating from high school.



International students can also use these Conditional Letters of Admission to start the application process for a study permit. All non-Canadian citizens or permanent residents are required to have a valid study permit to pursue studies that are longer than four months.

Application deadlines vary by province and institution. Most application deadlines are in January or February. Many universities have 'rolling admission', whereby a decision is made within weeks of receiving the application. In general, it is recommended that you apply 10 to 12 months before your desired entry date.

### University of Toronto

The University of Toronto will accept AS Levels, A Levels and Cambridge AICE as a basis for admission. Applicants may be considered with grades of A and B on at least four different AS examinations or three different A Levels or the Cambridge AICE Certificate. Students are advised to take AS/A Level subjects that will provide them with strong academic preparation. Subjects with a more vocational focus are not advised. Applicants seeking admission to the Faculty of Applied Science and Engineering are required to present Chemistry, Mathematics and Physics at A Level with grades of A. Transfer credit may be granted for some academic Advanced Level examinations. No credit is given for Advanced Subsidiary level exams. No credit is given by the Faculty of Applied Science and Engineering.

This recognition statement and others from Canada can be found on the recognition database (see below).

# Recognition in Oceania

Recognition of Cambridge qualifications is growing fast throughout Oceania. In a region whose universities increasingly claim high places in the world rankings, there are numerous opportunities for you to enter and succeed in top-class degree programmes. This page gives some examples.

## Australia

Universities across Australia welcome applications from Cambridge students. Cambridge International A Levels are widely accepted for direct entry to undergraduate degree courses, and a growing number of universities now also accept Cambridge Pre-U. For academic courses at established universities, typical Australian university entrance requirements are three A Level passes at minimum Grade C or above, although some courses may have lower entry requirements. Two AS Level subjects can be counted in place of one A Level subject for some universities.

Tertiary Admissions Centres across Australia process applications for Cambridge students from Australia and New Zealand; international students apply directly to the university.

All Universities Admissions Centre (UAC) participating institutions consider GCE Advanced Levels (or comparable qualifications) equivalent to an Australian Year 12 qualification. UAC also considers the Cambridge Pre-U Diploma as comparable to the Australian Year 12 standard. If you did not complete the Cambridge Pre-U Diploma, Cambridge Pre-U Principal Subjects and GPR will be assessed in lieu of A Levels.

Further information about applying to university in Australia can be found in our *Destination Australia* brochure.



### University of Melbourne

A minimum of three A Levels at Grades BBC are required for application. Requirements differ and some courses require significantly higher grades. Admission is guaranteed to students who achieve certain grades. Cambridge Pre-U is recognised for direct entry. The University of Melbourne will also accept a combination of Cambridge Pre-U and GCE A Levels to meet the entry requirements.

This recognition statement and others from Australia can be found on the recognition database (see below).

## New Zealand

All universities in New Zealand accept Cambridge International A Levels for admission. Cambridge Pre-U is also widely accepted. The minimum entry requirements are agreed by Universities New Zealand – Te Pūkai Tara, which represents all universities in New Zealand.

For students in New Zealand: In response to changes in the UK Universities and Colleges Admissions Service (UCAS) tariff system as of September 2017, Universities New Zealand has instituted the NZ Cambridge International Exams University Entrance tariff system. Do check the Universities New Zealand website [www.universitiesnz.ac.nz](http://www.universitiesnz.ac.nz) for details of the changes made. We would advise you to check your chosen university's website for any specific entry requirements. Minimum grades must also be achieved in literacy and numeracy subjects. Since 2016, the University of Auckland has also required domestic students to obtain a minimum of a Grade D in an English subject at AS or A Level in order to satisfy the Academic English Language Requirement.

Typical entry requirements for international students are three A Levels including at least one Grade C or better. A result in General Studies cannot be included among the three on which the application is based.



### Universities New Zealand – Te Pūkai Tara

For students (domestic and international) Cambridge International examinations, the minimum university entry standard is as follows:

#### Part A

A minimum of 120 points on the NZ Cambridge International Exams University Entrance tariff at A or AS level from subjects other than the General Paper, including at least three subjects (other than Thinking Skills) in which no grade is lower than D.

#### Part B

Literacy and numeracy must be satisfied as follows:

- LITERACY: A Grade E or better in any one of AS English Language, Language and Literature in English, Literature in English. A Grade D or better will satisfy one of the subject requirements of Part A, or as prescribed for university entrance with NCEA.
- NUMERACY: Either (i) A Grade D or better in IGCSE or GCSE mathematics, or (ii) Any mathematics passed at AS level. A Grade D or better will satisfy one of the subject requirements of Part A, or as prescribed for university entrance with NCEA.

This recognition statement and others from New Zealand can be found on the recognition database (see below left).

# Recognition in Sub-Saharan Africa

Formal university recognition in the African continent is on the rise as increasing numbers of Cambridge students look to study in the region. Listed below are the recognition policies for some universities in the region – other policies can be found on our recognition database.

## South Africa

If you did not follow the formal secondary school route in the South African schooling system and want to apply to study a Bachelor's degree at a South African university you will need to qualify for a certificate of complete or conditional exemption from Universities South Africa (USAf), a membership organisation representing South Africa's 26 public universities.

A certificate of exemption will be granted to holders of Cambridge International AS & A Levels and the AICE Diploma, provided you meet the minimum qualification combinations and the subject group requirements. The granting of a conditional exemption is solely at the discretion of USAf. USAf's recognition of Cambridge qualifications applies to all universities in South Africa.

A certificate of exemption is required to pursue first degree studies at a South African university but it does not guarantee acceptance at a university. Universities in South Africa are autonomous and may set their own entry requirements, which are usually much higher than the minimum requirements to obtain a certificate of exemption. Entry requirements differ from university to university, faculty to faculty and programme to programme.

We recommend you confirm the entry requirements of the specific programme you wish to apply for well in advance of applying, and ensure you have chosen the correct subjects and will achieve the required grades.

For further information please see our brochure *Conditions and Requirements to Gain Exemption for Entry to South African Public Universities* on our website.

### Universities South Africa

Universities South Africa (formerly HESA) will grant matriculation exemption certificates to holders of Cambridge International AS & A Levels, provided they meet the subject group requirements and the following criteria:

- three subjects at A Level (A–E) plus one subject at IGCSE (A\*–C)
- two subjects at A Level (A–E) plus three subjects at IGCSE (A\*–C)
- four subjects passed at AS Level (A–D) plus one subject at IGCSE (A\*–C).

Complete subject grouping lists can be found on the Cambridge website at:

[www.cambridgeinternational.org/Images/523166-university-recognition-south-africa.pdf](http://www.cambridgeinternational.org/Images/523166-university-recognition-south-africa.pdf)

For further information, please visit [www.usaf.ac.za](http://www.usaf.ac.za)

This recognition statement and others from South Africa can be found on the recognition database (see below).



## Kenya

Cambridge International Advanced (A) Levels are accepted for entry to undergraduate degree courses in Kenya. Applications can be made directly to the universities, often via an online application form. Universities generally require two principal passes and one subsidiary pass at A Level in relevant subjects. However, as entry requirements differ from university to university and from programme to programme, you are advised to check the minimum entry requirements for your chosen course at your preferred institution.

Institutions list the entry requirements for each of their courses on their websites alongside other requirements, such as an admissions test, an interview or an English proficiency requirement. Meeting the minimum entry requirements in no way guarantees admission to a programme.

### University of Nairobi

General admissions criteria:

Admission to Certificate Courses will be based on any of the following minimum qualifications:

- a A Level qualification with a minimum of two subsidiary passes or equivalent.

Admission to Diploma Courses will be based on any of the following minimum qualifications:

- a A Level qualification with a minimum of two subsidiary passes or equivalent.

Admission to Bachelor's Degree Programmes will be based on any one of the following minimum qualifications:

- an A Level with two principal passes or equivalent in relevant subjects.

Only applicants whose results are available at the time of application will be considered.

[www.uonbi.ac.ke/admission/undergraduate](http://www.uonbi.ac.ke/admission/undergraduate)

This recognition statement and others from Kenya can be found on the recognition database (see below left).

# Recognition in the UK

Cambridge qualifications are valued by UK universities as academically rigorous qualifications. Cambridge International AS & A Levels are recognised by UK higher education institutions as equivalent to UK GCE AS and A Levels. The Cambridge Pre-U, offered in the UK, is also widely recognised by universities. Most UK universities require a minimum of three A Levels for admission, however some courses will admit students with two A Levels. Check the entry requirements for your chosen course with the university directly.

## United Kingdom

In the UK, you must apply for undergraduate courses through the Universities and Colleges Admissions Service (UCAS), not to individual universities. According to the UCAS *International Qualifications* handbook entry, Cambridge International AS & A Levels are 'accepted at grades A\*–E in lieu of the UK GCE A and AS Level on a subject for subject and grade for grade basis' (UCAS *International qualifications 2015*, p75).

Many courses require certain grades and particular subjects in order for students to apply. It is important you check that your choice of Cambridge International AS & A Level subjects is suitable for your intended degree course, especially if you have a specific career path in mind such as medicine, engineering or law. For medicine, for example, two sciences or one science and a maths qualification is often expected.

UK applicants typically hold at least five GCSEs at Grade C/4 in academic subjects. However, for competitive courses such as medicine, a range of good GCSEs – mostly A\* and A grades (numeric grade 7–9) – may be expected. Since Cambridge IGCSE and Cambridge O Level qualifications are

equivalent in standard to the UK GCSE, universities will expect the same grades in Cambridge IGCSE or Cambridge O Level examinations as they would from other applicants holding equivalent qualifications. Most university courses require at least a Grade C (or numeric grade 4) in GCSE English and Mathematics, and sometimes a science depending on the course (for example, medicine, nursing and primary school teaching). Some less competitive courses may require lower grades and may admit students who hold a mix of Cambridge International AS or A Level grades.

UK universities accept Cambridge Pre-U as equivalent to other Level 3 qualifications such as A Levels. The UK's most prestigious group of universities, the UK Russell Group (which includes Oxford and Cambridge), has welcomed the academic rigour of the qualification.

For more information on applying to university in the UK, including key dates, please see our brochure: *Destination UK – Using your Cambridge Qualifications to Study in the UK* and the UCAS website [www.ucas.com](http://www.ucas.com)

### Imperial College London

Imperial College London welcomes students with Cambridge International A Levels and considers them to be equivalent to UK A Levels on a grade-for-grade basis.

When making an offer, Imperial takes into account that Cambridge International A Levels are linear and therefore re-takes are only allowed for the whole subject. Cambridge International A Levels provide a reliable measure of a student's knowledge and skills in the subject studied and are a reliable indicator of students' performance. They demonstrate a student's abilities for problem-solving and critical thinking.

For more information about Imperial College London and how to apply please visit [www.imperial.ac.uk](http://www.imperial.ac.uk)

This recognition statement and others from the UK can be found on the recognition database (see below).

# Demonstrating your English language ability

If English is not your first language, or you come from a country where English is not an official language or one of several official languages, you may be required to provide proof of your English language skills.

Cambridge IGCSE First Language English, Cambridge IGCSE English as a Second Language and Cambridge O Level English Language are accepted by many universities around the world towards meeting English language proficiency requirements. Some universities may exempt you from further proof of your English language ability if you show you have been educated in English for a certain number of years. All Cambridge courses and qualifications, with the exception of modern foreign languages, are taught in English.

**We strongly advise you to check the English language requirements of each university and course you are interested in applying to before making any applications.**

Please be aware that the English language skills you may be asked to provide evidence of may be linked to visa requirements for the country in which you wish to study.

Universities may also require students to take another specific English language proficiency test such as TOEFL or IELTS if you are not an English native speaker. Requests to take a specific test may be linked to your visa application. Cambridge International cannot exempt you from taking an additional English language test if you are asked to take one.

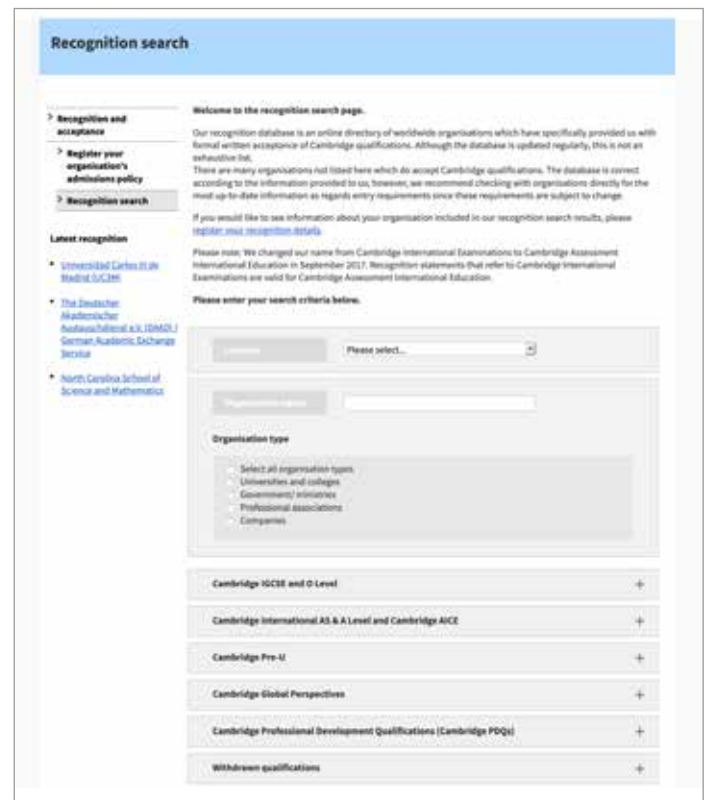
## The recognition database

Our recognition database allows you to search by qualification for universities in specific countries. To access the database, go to [www.cambridgeinternational.org/recognitionsearch](http://www.cambridgeinternational.org/recognitionsearch)

Select the country you wish to search for, the type of organisation you wish to search for and the qualification type you hold. Alternatively, use the search box to search by name for a particular organisation.

For each organisation, contact details are viewable by clicking on 'Details' under each entry. If the university of your choice is not included in our database, please let us know by registering your institution's admissions policy. Visit [www.cambridgeinternational.org/programmes-and-qualifications/recognition-and-acceptance/admissions-policy-page](http://www.cambridgeinternational.org/programmes-and-qualifications/recognition-and-acceptance/admissions-policy-page)

There are many organisations not listed on our database which do accept Cambridge qualifications. The database is correct according to the information provided to us; however, we recommend checking with organisations directly for the most up-to-date information on entry requirements as they are subject to change.



**Learn more!** For more information go to [www.cambridgeinternational.org/help](http://www.cambridgeinternational.org/help) or email [info@cambridgeinternational.org](mailto:info@cambridgeinternational.org)  
You can also call our Customer Services team on +44 1223 553554.

# Support from Cambridge

## More information

To find out more about Cambridge programmes and qualifications, go to [www.cambridgeinternational.org/pathway](http://www.cambridgeinternational.org/pathway)

There are also various country-specific brochures available on our website:

- *Destination UK*
- *Destination USA*
- *Destination Australia*
- *Destination India*
- *Destination Pakistan*
- *Destination South Africa*
- *Destination Netherlands*
- *Destination Canada.*

## Further help

You can find answers to frequently asked questions from Cambridge principals, teachers, students, parents, examinations officers and other customers at [www.cambridgeinternational.org/help](http://www.cambridgeinternational.org/help)

You can enter your query into the search box or navigate using the topic list menu. If at any point you decide you would rather call or email someone you may do so by selecting 'Contact us' found at the top of the page.